



DISASTER CASE MANAGEMENT PROGRAM

Catholic Charities, Diocese of Trenton manages the state-wide disaster case management program under a contract with the NJ Department of Family Development. The purpose of the program is to assist survivors of Hurricane Sandy with developing a long term recovery plan and accessing resources to address their needs. The contract began 4/1/13 and is due to end 10/31/14 with the possibility of an extension to 1/31/15.

Here is some pertinent information on the program:

- Staffed by 52 FTE disaster case managers (currently 48) and 3 Construction Cost Analysts.
- Served over 3,300 households since its inception impacting approximately 10,000 people
- Current caseload of approximately 1,900. Average caseload is about 40.
- Averaging 200 new referrals/month currently; 400/month at the beginning of the program and 150/month in late 2013
- Over 300 construction assessments done to date
- Has had primary responsibility for assisting survivors who were in temporary shelter or are in temporary housing (Fort Monmouth, mobile homes)
- Acts as primary disaster case managers for LTRG's that do not have or have limited case management staff
- Outside of the Disaster Case management Program, Catholic Charities of the diocese of Camden, Trenton and Metuchen have distributed over \$5 million in financial assistance to Sandy survivors

Based on the current caseload and the increase, of late, in new referrals, it is apparent that a disaster case management capability will need to be in place after the end of the DCM contract. Catholic Charities is currently working on length of stay data that will help project what the need will be at the end of the contract.